

**FORSYTH COUNTY SCHOOL SYSTEM**  
**Purchasing Department**

9

**3.0 CATALOG DISCOUNT**

**Percentage Catalog Discount:** 2 %

**Bid Id#** 766284

**Exclusions:** Items must be found in the catalog or on our website to be covered.  
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Catalog #	Begin Date	End Date
Pitsco Big Book	7-1-24	6-30-25

**Please list below if discounts vary per grouping**

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**Please provide specific details pertaining to pricing and discounts**

Orders must be \$100 or greater to receive the 2% discount. Shipping/handling charges will be  
prepaid and added to the invoice according to the total of the order.  
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## DEVIATIONS

All purchase orders must reference our bid number **766297** to be processed properly. If this number is not referenced, the order will not be processed as a bid. Once the invoice is generated, no corrections regarding the discount will be given. If the bid number is referenced on the order and it was an oversight on our part, a credit memo will be issued.

Pitsco will make every attempt to deliver the purchased items in the delivery time specified. The items not delivered within the specified time may be cancelled without a charge. The School District may order items not delivered, from other sources that they deem necessary. However, Pitsco will not reimburse the School for the difference on items purchased elsewhere.

A hazardous material charge of \$30.00 may be applied to items marked in the catalog as such. Quantity specifications will apply. Call for verification.

No other Pitsco catalog, other than the Pitsco Education Big Book, will be covered by this contract. Furthermore, this contract does not include other divisions of Pitsco, including Pitsco Education Curriculum, Technology Fluency Institute and Star Academy. Promotions that we offer cannot be combined with any awarded bid discounts.

All returns must be confirmed with our Customer Service Department prior to returning. Please contact them at 1-800-835-0683. Missing, damaged or incorrect products must be handled within 30 days of receipt of the order. Items that you would like to return may be subject to a restocking fee of up to 25%. This will depend upon the condition of the items once we have received it back. Restockable items, will not be charged this fee. Opened software cannot be returned. Standard 1 year limited warranty against defects in manufacturing on all items purchased. Standard 1 year limited warranty against defects in manufacturing on all items purchased. Items under warranty will be repaired or replaced at Pitsco's discretion. All repairs associated with non-warranty items will be charged a minimum of \$50.00. Items needing returned will receive an Authorization Number.

Shipping/handling charges will be as follows:

Orders up to \$59.99 will be \$6.00

Orders from \$60 to \$499.99 will be 10%

Orders \$500 and greater will be free